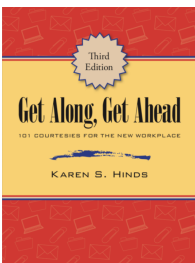




EXCERPTS FROM

Managing Communications in a Diverse Work Environment

**New Book
Available Today!**



What is Diversity?



Johns Hopkins

Strategies for Effective Communication in a Diverse Workplace

Create Organizational Awareness



Facilitate opportunities to learn about diversity, inclusion and equity

Listen



Concerns

Viewpoints

Suggestions

Move the Barriers



Get to know your audience

Team building

Individual meetings

Build Trust



Follow through

**Model the
behavior**

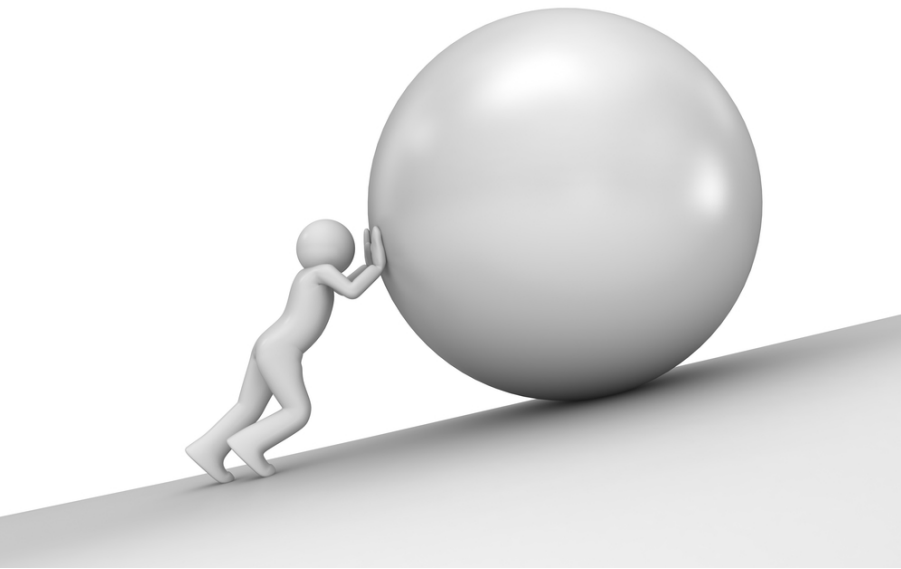
Be accountable

Intent

vs.

Impact

Tackle the Difficult Conversations



Prepare

Is conversation worth having?

Invitation to talk

Seek to understand

Plan for a different outcome

Thank the person

The Business Case for Diversity and Inclusion Executive Awareness Session

Bring this Workshop to Your Organization!



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